

All Around Dogs Canine Wellness Session Instructions

Session Instructions Overview:

The following Session Instructions are to familiarize clients with our facility and what to expect when arriving/visiting our location.

If you have questions or need clarification, please do not hesitate to ask before signing this agreement.

New Client Intake Form and Terms & Conditions:

To ensure proper record keeping, and to help familiarize clients with our facility, and our policies and procedures, clients are asked to review and complete the documents listed below.

If you are unable to complete any of these forms prior to your appointment, paper copies will be available at the start of your session.

New Client Intake Form & Terms of Service

Who Needs to Fill Out a New Client Intake Form:

- * Returning Clients Who Have Not Worked with Us at Our New Snohomish Location.
- * New Clients Who Have Not Worked with Us in the Past.
- * Current Clients Booking a Session for a Pet We Have Not Worked With in the Past.

To access our On-Line Client Intake Form, which includes our Terms & Conditions of Services use the following link:

https://cheriwildes.com/?ff_landing=6

The following two documents will be attached to your appointment reminder and can be completed on-line. Please review and sign both documents prior to your session.

- * All Around Dogs Canine Wellness Policies & Guidelines
- * All Around Dogs Canine Wellness Session Instructions

PDF & Word Versions:

If you would like to complete either a PDF or Word version of any of our forms, they can be downloaded on our Client Forms Page at <https://cheriwildes.com/client-forms/>

If you have questions please visit Services FAQ page at the following link: <https://cheriwildes.com/services-faq/>

Or, phone or text us at 425.260.2338.

What to Bring to Your Session:

For Swim Services we provide shammy towels, a variety of treats, a variety of water toys, as well as life vests and snoods (ear protection) as needed.

We encourage clients to bring towels for the car ride home or to use post session, personal treats if your dog has dietary restrictions, favorite waters toys if your dog has a preference and a personal life vest if you choose.

Please Note: Pool space is limited, but you are welcome to bring an additional dog, child and/or adult to the session as long as the Other Adults, Children and/or Dogs Not Part of the Session terms outlined in our Services Policies & Guidelines Agreement are followed.

Arriving at Facility: Location Instructions:

Our facility is located at 15909 10th St SE, Snohomish, WA 98290. It is a fully fenced private property with a gated entrance.

You will turn on to 153rd Drive SE, it is a dead-end private road that will eventually turn into 10th St. SE, but there are no additional street signs.

Arriving at Facility: Location Instructions (Cont.):

Continue up the hill, we are the 3rd house on the left from the end of the road. We have a white mailbox post with a green mailbox, plus the gate. We will have an All Around Dogs Canine Wellness Sign at the end of the driveway.

If you miss our entrance, there is a turnaround at the end of the road you can use to back track.

Text us at 425.260.2338 and we will open the gate for you.

Please see additional instructions about Entering & Exiting the gate.

Arriving at Facility: Entering & Existing the Gate:

Clients need to text 425.260.2338 upon arrival to be let into the gate.

When entering or exiting the gate, please note it only remains open for 30 seconds and will close automatically.

Due to the sensor malfunctioning the gate will NOT re-open automatically.

Be mindful of other clients who may be entering or existing the property, but DO NOT linger entering or existing the gate to prevent damage to your vehicle or the gate when it automatically closes.

If we are not present to ensure the gate does not close on you. Please pause and text us again and we will be happy to open the gate for you.

Pre-Session Feeding Instructions:

To help avoid stomach upset and increased chance of vomiting and/or urinating or defecating in the pool or otherwise we ask that clients follow these feeding guidelines.

* Swim Session: A full meal should not be given 2-3 hours prior to session.

* Other Services: A full meal should not be given 1-2 hours prior to session.

A treat or a small snack up to 2 hours before a session is typically fine.

Make sure your dog has urinated and defecated prior to the session or before entering the pool or studio areas of our facility.

Pre-Session Potty Instructions:

Please arrive to your session early to allow time for dog to urinate and defecate prior to coming into the facility.

We ask all clients to pick up after their dog, and we have poop bags and poop scoops available if needed.

We will be adding a potty station as part of a designated potty area soon.

Ensuring your dog has, in fact, relieved itself prior to the session, will help prevent soiling within the facility and possible bladder and/or bowel release in the pool.

Sani-Can/Porta Potty for Human Clients:

We currently have a Sani-Can/Porta Potty available for our human clients. It is kept clean and serviced weekly. We will be adding a bathroom inside our pool building in the near future.

If you need to use the Sani-Can when arriving, we ask that you leave your dog in the car until you are finished.

If you need to use the Sani-Can when leaving, we ask that you put your dog in the car before using the Sani-Can.

Optional Face Masks:

If you wish to wear a face mask while working with us, or while visiting our facility please feel free to do so.

If you would like us to wear a face mask too, please ask and we are happy to comply.

Acknowledgement:

By signing these All Around Dogs Canine Wellness Session Instructions client acknowledges they and other family members, representatives or agents who may bring client's dog(s) to sessions have read, understand, and agree.

Client's First & Last Name

Date

Additional Family, Representative or Agent's First & Last Name

Date